

WARRANTY TERMS - INDIAN

Sr.No	Items	Vendor	Warranty Period	Scope of Repair / Replacement
1. a)	FRONT COUNTER	ASTER TECHNOLOGIES	12 months from date of installation	No questions warranty on any type of manufacturing defects
b)	CASH COUNTER	ASTER TECHNOLOGIES	12 months from date of installation	No questions warranty on any type of manufacturing defects
c)	BREAD CABINET	ASTER TECHNOLOGIES	12 months from date of installation	No questions warranty on any type of manufacturing defects
d)	THREE SINK UNIT / MOP SINK / MOBILE TABLE	ASTER TECHNOLOGIES	12 months from date of installation	No questions warranty on any type of manufacturing defects
2. a)	MERRYCHEF	WELBILT	3 Years	-
b)	ICE CUBER : UG 30 / UG 50	WANG	2 year parts and 1 year labour	-
c)	ICE CUBER : IM 30 CA	WESTERN	2 year parts and 1 year labour	-
3. a)	TURBOCHEF ENCORE	MIDDLEBY	4 years for equipment getting installed post 1st July 2015	Warranty starts from the date of installation. All installation to be carried by Middleby technical team.
b)	MENUMASTER RFS 511 TSW	MIDDLEBY	3 years	Warranty starts from the date of installation. All installation to be carried by our technical team.
c)	NUVU OVEN	MIDDLEBY	4 years for equipment getting installed post March 2014	Warranty starts from the date of installation. All installation to be carried by our technical team.
4	PESTOFASH - SPIDER	PEST CONTROL (INDIA) PVT LTD	12 months from date of supply to KES	UV tubes, lamps & Outer fascia is not covered by warranty
5. a)	QUEST TABLE BASE - 30" HT / 18" HT / 42" HT	PRIME	12 months from the date of Invoice from stellar	1. Transit damages –To be informed 10 days time from the date of invoice. Damaged equipment either replaced / repair work at your place Sahibabad at free of cost (conditions apply) 2. Upholstery damages – If it is in transit damage then item 2 will be applicable. If it is torn off due to wear and tear or holed for a more than 3 months at shahibabad then NO free replacement shall be provided.
b)	BOLT DOWN STOOL	PRIME	12 months from the date of Invoice from stellar	
6. a)	SUBWAY CONTOUR SIGNAGE	UNIDOS	12 months from the date of Invoice from stellar	SUBWAY Contour Signage Warranty 1. Signage carries one Year (12 months) for on parts from the date of our invoice to Stellar. 2. Physical damage i.e breakage during transport not covered under warranty. 3. Accidental damage i.e breakage by fall during transport, during installtion or after installation not covered under warranty. 4. Damage due to incorrect installation and electrical voltage faults not covered under warranty. 5. Signage works on 12V. Incorrect electrical installation directly on 220V will lead to total LED damage and failure. This is not covered in warranty. All LEDS will have to be replaced at extra cost. Any defect should be intimated within 15 days of despatch to Stellar Gastronom warehouse.
b)	STORE OPENING KIT (BACK LIT MENU PANEL)	UNIDOS	12 months from the date of Invoice from stellar	
7	ELECTROLUX - CHILLER / FREEZER	WANG - ELECTROLUX	3 years comprehensive wef Jan 2015	The company shall be under no obligation to provide repair / service because of improper use, unauthorized alteration, modification or substitution of any part or Sr. No. of the machine is altered, defaced or removed, abnormal voltage fluctuation, rat bite, neglect, acts of god like floods, lightening, earthquakes etc. or causes other than ordinary use. If our services are required as a result of the causes stated above, such services shall be at extra charge.
8	PRE- RINSE FAUCET	WASHMATIC	Warranty is for 1 year from Washmatic invoice.	For pre-rinse spray units, the warranty is for manufacturing defects only and will be carry in warranty.
9. a)	HOSHIZAKI	WESTERN	3 years i.e 36 months comprehensive	Parts damaged due to physical abuse, power fluctuations, fire, water & any other abnormal site conditions are not covered under warranty
b)	DUKE	WESTERN	3 years i.e 36 months comprehensive	Parts damaged due to physical abuse, power fluctuations, fire, water & any other abnormal site conditions are not covered under warranty
10	Flytech POS 680	Essae toreka	3 years OnSite warranty from date of Invoicing	Parts damaged due to physical abuse are not covered under warranty